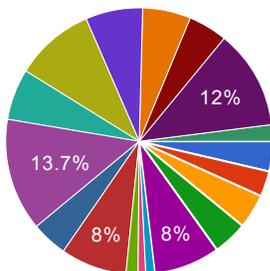


549 responses

[View all responses](#)

Summary

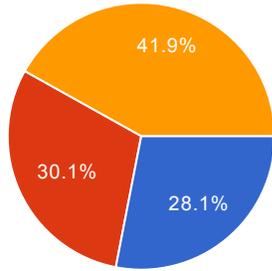
In which area of the city (or region) do you live?



Downtown/Spanish Quarter	20	3.6%
Old City South	17	3.1%
Flagler Model Land	23	4.2%
Fullerwood	23	4.2%
Lincolntonville	44	8%
Lighthouse Park	6	1.1%
Magnolia	5	0.9%
Nelmar Terrace	8	1.5%
North Davis Shores	44	8%
North St. Augustine	24	4.4%
St. Augustine Beach	75	13.7%
South Davis Shores	34	6.2%
South St. Augustine	53	9.7%
Uptown (North City/Rhode Tract/Abbott Tract)	38	6.9%
Vilano Beach/North Beach	32	5.8%
West Augustine	26	4.7%
Other area of St. John's County	66	12%
None of the above	11	2%

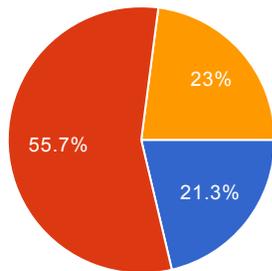
There have been two mobility questionnaires so far. How many have you responded to?

0	154	28.1%
1	165	30.1%
2	230	41.9%



[Image]

Would you like a residential parking permit program implemented on your street?



Yes	117	21.3%
No	306	55.7%
Unsure	126	23%

On which street do you live?

- Saragossa
- Marine
- Flagler Blvd
- Magnolia Avenue
- Beacon
- Coquina Ave
- Oneida St.
- St George
- Rohde
- Lions Gate Dr
- Twine
- Sanford
- Bay View
- Oneida
- Oglethorpe Blvd
- Oak Arbor Circle
- Locust
- Sunshine Drive
- Not in city

Fullerwood drive
S Matanzas Blvd
Dolphin Drive
A1A
Seminole Drive Kings
Quarry Ln Carrera
Avista Circle
Loring Street
16th Street
Grant
Bella Vista
Hypolita
Old Mission
Washington Street De
Haven
Weeden
A Street
N St. Augustine Blvd.
St George Street South
Beach Drive Cerro
Spanish Street Cordova
BayView Dr
St. George St. Cedar
Ridge Cir
Old Quarry
Serena Circle Valencia
St
St George Street sylvan
dr
Colony Street
Casanova
N Matanzas Blvd
carrera
23rd St.
Treasury
[REDACTED] June lane

Eastman Street

I live on the corner of Bridge and MLK. I park on MLK

Wild Cat Trl.

Spencer Street

Sanford Street

Southwind Circle

Oak St

West New England drive

Arricola

N/A live outside city limits

Thomas st

Haley Pointe Rd

Cedar Arbor

Condo complex

!4th St St. Augustine Bch

Inlet

Perpall St.

Inlet Place

Thomas St

dolphin

Magnolia drive

NA

CR 214

fullerwood I wish we could yellow out one side of the street so that emergency vehicles would never have a problem

Twine ST.

Ocean Hibiscus

Williams

Lincoln St

"A" street

Herons Nest Lane

have parking at my house

Joiner

Roosevelt Terrace Road

Oceanside circle

West pope

Gianna way

Valencia Street

Sunset drive

Magnolia Avenue in Nelmar Terrace. We have wide streets and all houses have driveways.

N. St. Aug Blvd.

Alfred

Fourteenth St.

St George

St George st

Harbour vista circle

Coquina Avenue

Streets are public and should not be designated for individuals.

South Leonardi

Out in county

Solano Creek Road

Side Creek

Oviedo

South Lexington

Outside city limits

Park Pl

Ocean Beeze Lane - off of A1a

Lemon St

[REDACTED] Herons Nest Lane, Marsh Creek

Clark St

south st

St. Augustine Blvd.

Sevilla

joiner Street

Charlotte street

Francis Ave.

Hildreth Dr

South Matanzas

Russell Blvd., off Hildreth

Old Moultrie

San Mateo

Arenta St

Lemon Street

Maribella Court

Sunset blvd

Blanco St.

San Nicolas Way

St. George St

Center Street

Arredondo Ave/ It would help on days when the Conch House gets really busy.

Carey St

Palmer

St. George

Menendez

North Matanzas Blvd.

We're on the Island

zorayda

Avista circle

Cincinnati Ave.

Lew Blvd

Porta Rosa Circle

Flagler

Menendez rd

RIBAULT

Dorado Drive

Commodores club Blvd

Douglas

Commodores Club Blvd

Menendez road

Wooded Crossing Circle

Andreas

North Twin Maple Rd

Corner of South and Oneida Streets

Onieda

Syrah Way

Oneida St

Nelmar

Mickler blvd

San Marco Ave.

M L King

Bayview Drive

Alcazar Dr

Rohde Ave

Twine Street

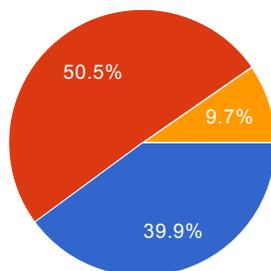
Carolwood Ln.

Riberia Street

Grove Ave/Fletcher Lane

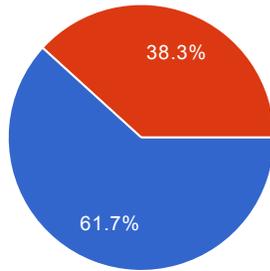
Corunna Street
 12th
 Marshside Drive
 genoa rd
 Oxford dr
 [REDACTED] Night Hawk Ln
 Abbott Street
 Crazy Horse Trail in Prairie Creek
 n/a bc I don't live downtown
 Third Street
 South St Augustine--now downtown
 I live in Vilano.
 Segovia Road
 Pope Rd
 Bluff Lane
 Cooper Bay Court
 Magnolia Ave.
 avista circle
 Solano Avenue
 Lew Blvd
 Loring
 Middle of saragossa.st
 E. Red House Branch Rd
 Grove Ave
 South Matanzas Blvd.
 Avenida Menendez
 Not applicable - outside of city

Which do you prefer?



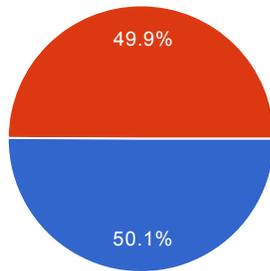
Convenient parking adjacent to businesses Downtown	219	39.9%
More pedestrian-friendly streets with less traffic Downtown	277	50.5%

Would you rather:



Pay less for peripheral parking **339** 61.7%
Pay more for convenient parking **210** 38.3%

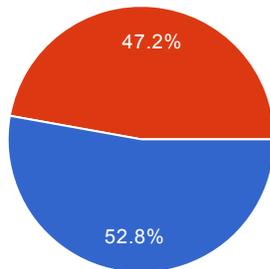
Do you feel that a central parking facility Downtown would be beneficial if it led to the reduction of smaller parking lots dispersed throughout the area?



Yes **273** 50.1%
No **272** 49.9%

[Image]

Do you use the ParkNow card, which provides discounted parking for residents?



Yes **290** 52.8%
No **259** 47.2%

What do you like, or what could be improved, about the ParkNow program?

N/A

More honest signage regarding days and time required. It's so disappointing to see visitors buying parking after 5 or on a Sunday

Don't know

It's a great deal and is a nice perk for residents

The discount

I think the park now can be better promoted and more places/opportunities to refill the card.

I don't care cause I don't go downtown

I live and work downtown, so don't really need it. But I think two things would benefit it, because it is a great deal: 1) market it more to locals, 2) make it easier to get, as don't you have to go city hall to get it? And who does that. Is there a way to refill it online? If so, that would make it much more convenient.

Return the parking at Trinity Church; online dollar loading of card
easier to purchase

Because I work downtown, my parking needs are met by my employer.

If the program allowed for free limited parking. For example, the having the first 15 minutes free would encourage people to use downtown businesses conveniently, but to conduct their business quickly to free up the space for someone else.

Used it mostly in the lot across from the Floridian, which is now privately run. Very disappointed that all parking meters don't honor the ParkNow deal I signed up for.

Variable rates based on demand with big real-time digital signs at parking entrances about rates/time limitations visible from car; better website and app information including printable map.

seems fine

Advertisement

Availability -- The card needs to be able to be purchased at more places around the city.

Seems awesome as is

being able to refill the card online instead of having to go to the city office would make the card more appealing.

Another parking garage on the north end of San Marco and at the old Hardee's on US1 & King Street

Pay stations are very confusing to use.

Regular Maintenance on the parking meters so they take the card and also more places to refill the card

Never heard about it

More re-fill stations

There should be more options to get the card than just the fire station/water building.

Not many folks are aware of the program

It's a great program--need more purchase and refill points-- better on-going communication about the program. Also publicize the Prox card for downtown employees at the garage. The garage is about 5 minutes from the Plaza--and most people perceive it as inconvenient--education and signage like "5 minutes to the Plaza" would help.

It works fine.

Easier access, no cost to City residents

Ability to reload without having to go to finance office

Nothing. It's great!

Ability to load more money online

I like the convenience and discounted rate at the garage.

Find an easier way to pay, like linking to utility bill

Tiered rates for city residents, county residents and visitors from outside SJC

More places to get one

I put my card in four meters in the Tolamoto lot and none worked. I drove to the Toques place lot and it worked immediately in the Park Now station. I would like to be able to load my card at the parking garage or the vic

The kiosk in front of the building hardly ever works

Aside from the facility on Granada Street, I don't know where to buy a card. The card should be readily available at merchants and offices throughout the city, and it should be rechargeable online.

The boxes with printed tickets for the dash rarely work!

Too difficult to use, according to some who have tried to use it

Should make them available to purchase at NUMEROUS places, to include the parking garage.

Also, one flat rate is too expensive, should be by the hour with option for day.

Anything that can reduce the number of cars in the central downtown is good, there is no need to connect King street directly to the BOL when there are ample drive arounds. The main streets could then be pedestrian and bike only areas with more outdoor cafes and restaurants

It's great, gives us a discount and is user friendly.

I don't use it, so can't remark.

Ease of refilling the card

I've been very satisfied with it and have had one since they were first issued. Oftentimes when I encounter a visitor struggling with the pay stations I use my card and give them the gift of free parking.

There's no convenient places to park downtown.

Make sure all of the meters work with the card. I like the program and I like the scattered parking lots and meters.

Love the discounted rate when I can find a spot.

I like the cost break. I would like to see more places to refill it and a way to check the balance before getting to the parking lot or street space. There should be a way to do this via city web site like you can with gift cards.

Reload cards at the machines.

Should not have to pay to park

Make it applicable to the new downtown parking garage.

handicapped

I didn't even know about it so better Information about it would be good

To be able to reload the card at the pay here meters around town.

More places to purchase the card around town

ParkNow only parking around the Plaza and bayfront, but residents only not downtown employees. This would allow residents to frequent local businesses. They are not staying all day so there would be lots of turnover. Out of towners can park at the fort, parking garage, and add satellite parking with shuttles. No parking garages downtown.

Discounted parking prices city wide

Don't know, never used one.

It needs to be publicized on a periodic basis.

Easier to use

Didn't even know it existed! Maybe telling residents would be good?

Purchase online

The ability to recharge it without having to use a kiosk. I really don't get why i can not present it to a clerk at the gate and give them 20.00 and they recharge it for us...?

More refill card stations in downtown, and meters you can pay from your cellphone so those who work downtown don't have to go back every 3 hours to pay for their parking

When the City sells the Park now Card, they are loading the amount of cash you specify, then it's your card to spend as you like. The City will not allow a resident to extend their card to others, my Mum does not have a card & Garage workers will not allow more than one use of the card. Change the sales policy now CoSA or get ready for someone to challenge you with an abuse of the Park Now Program. Urumph!

More press releases letting residents and visitors know about the card

The machines don't always work. I'd like to see the City keep the lots and not sell to the owners who turn parking into \$10 per hour

works well

Parking is too expensive for residents and students (who have to be downtown for work and classes for extended periods of time) even at discounted rates ... I'm sure the revenue from the plethora of tourists should surely cover a DEEP reduction in rates, if not elimination of the rates entirely, for locals and students...as a resident of St Aug/St Johns county, I rarely venture downtown to enjoy the history and beauty because it's an expensive hassle just to park

I don't know much about it.

More spaces

Charge more for business employees - they should use satellite parking!

More places too add money onto the cards.

I love the Park Now program. My favorite thing is to "pay it forward" and randomly pay for a visitors parking.

make topping the card up easier/card available at more locations

Great as is. Maybe renew online.

The card is horrible at single space meters. The increased cost to park in the garage was an unwelcome surprise.

Not sure at this time

The system us fine but no parking spaces

Conveiant parking for residents

I don't really know enough about the program to comment.

Works well, no problems.

Make Easier to buy. Can Publix sell them?

Create the ability to add money to ParkNow card at the parking garage.

Not familiar with it

Parking should be free for residents

More areas to park instead of the private lots

The machines don't always work when you swipe the Park Now passes and it is very frustrating to have to pay full price because the Park Now card didn't work.

I was told that I would have to pay a yearly fee plus the discounted fee when I wanted to park, however for the yearly fee there is no system to have a guaranteed spot to park when I come downtown. So I won't do it. I have been turned away multiple times because the parking garage is full.

more park now machines

Educate resident better about the program

I do not use it, but people I know who have them say they malfunction a lot, also think maybe a yearly or seasonal permit plan is smarter. A sticker or a pass for your car. Pay the city some sort of money, but still get a reasonable deal due to working downtown or living here.

Increase the maximum time on the street meters and lot meters.

Cost

Like it. Reduced rate for residents who will visor downtown frequently is fair

More locations to fill cards

Peripheral parking is needed. Fewer cars downtown.

I used to be able to use it at the lot near my business on Aviles at the Episcopal Church lot off of St. George Street. Now that the church charges \$10 it has hurt business, I pay more to park on days I work than the Card (\$5), or I walk to work. But because I have to carry many bags to work this is a problem. Need that lot back!

The ability to purchase somewhere other than the City Office downtown where the are "again" parking issues. More advisement of the card. Some people that have lived here for several yrs and didn't know about it.

More places to increase the value on the card. City bldg is incovenient

Cheaper rates or free parking for St.Johns county residents during certain times of the year.

just go back to change. There is no reason to have to reload or carry a card.

it could be discounted further for local residents

does not work properly half the time. Glitcy

Recife at more covienient location

I like the park now program but I think water taxis and auto trains should be part of the transportation program in St aug and the park now card should serve as the means to pay for

those modes of transportation as well.

It is a great bargain!

access

It is fine as it is

Make it available to regular visitors from surrounding counties & advertise it. Have special free parking days in the public garage.

Raise the \$20 limit on the card

If I parked in town, I would use the ParkNow program.

Let us use it on the weekends in the lots we use during the week.

I was unaware of a PartNow program

I don't know because I don't use it.

The cost is a great benefit; it should be advertised more.

More convenient locations to reload. A monthly card for our employees.

Online access to check and refill balance; parking at Financial Services during business hours can be a challenge!

8am is too early to begin ticketing and 3-4 hours is too short a time for meters that serve residents and workers

Love it! But hard to refill. Also, all the metered spots seem to be filled unless it's super early in the morning.

more parking lots throughout downtown

It would be nice to be able to reload the cards online.

works well for me

Not well known, needs more visibility

1. Need to add many more stations in multiple locations where you can re-charge your ParkNow card! 2. Our goal should be "smart" technologies linked to a smartphone app to provide up-to-the-minute parking availability.

I'm not familiar with it

I like the convenience of a card and a discount for residents

I like the discounted rates. I'd love to have some type of City Resident parking pass to identify my vehicle as someone who lives downtown and pays city taxes.

Making filling it up on-line happen. Not a car trip. Mine is almost always empty.

Bigger discount for residents using ParkNow.

I think it is a great program; would be willing to pay more if the parking rates go up. Would like the time on meters to be raised from 3 hour limit to 5-6 hour limit.

An additional garage near King street near ice plant

Convenience and price - we use it frequently.

free tickets for residents

Number one the meters are difficult to understand number two I think that the metering system should be redesigned so that you can see exactly what you are paying for Number three it should give you enough time to understand what you're looking at it seems to move extremely

fast

Re-fill at any place...like the parking garage or the little parking things.

More places to purchase to purchase it.

Would charge even more to non residents (or tax businesses that depend on tourists). They generate costs now carried by residents.

I / we generally walk downtown or bike

I walk from my house to wherever I want to go.

availability of parking spaces

Card accessibility

Maybe a swip of your license cause carrying another card just to park is annoying. I'm from here and was here when the charge increase that was supposed to be temporary but I never even used the card that was given to me for free by one of the commissioners.... So I'm not sure how many others from SA used it or even got one. I still talk to ppl from here that didn't even know they existed..

I don't have a need to park downtown during parking enforcement hours

Make the initial purchase of the ParkNow Card available at banks, etc. not just one location.

Make additional payments by on-line credit card.

Simplify it this system

During major events I walk so I have t used it but I would never heard of it

Open Special Event field to accept the pass on weekends & events

I would like a card but the information on how to get one is confusing/difficult to understand.

Perhaps a new page on the city website for SJC residents or StAug residents with links to this type of information would help.

I do not utilize the program

Do not use it.

Sold at more places

Get rid of 2 hr meters. Allow at least 4 hrs or more.

Better parking signage and pedestrian signage

It is fine as is.....

More parking spots where the park now program can be used

Longer time

when I insert card, usually it is wrong; after several different attempts, get it right

More user-friendly meters (also, with easier-to-read instructions for tourists.)

I like that we can recharge at independent stations. Not having to go inside.

more parking in the outlying areas with shuttle service into the downtown area

Improve usability. Card should be refillable online. Simplify and standardize interface design for meters and stations--that's a simple task that will yield huge benefit. The sloppy design should never have been allowed in the first place--poor management.

Would be great if you could recharge it online

Like it as is/ don't raise the rates tho!

Apply it to shuttles and all parking related solutions

If this isn't happening already I would like purchasers to have to prove they live in the county or work in town before buying. People have been letting tourists know via social media about the cards and they shouldn't have access to them.

nothing

It could be expanded

I don't currently use it, I would need to research before commenting.

Works fine

Works just great as it is.

I like the savings by using the ParkNow card.

Another parking garage on the King Street side of town

I like it just fine--easy to use

Wish I could buy my card online. I don't use it bc it is so difficult for me to get there during office hours.

It is inconvenient Togo to City Hall during working hours. The card could be ordered online and mailed to a local home address.

Easy refill

IT WORKS WELL BUT SHOULD ADVERTISE WHEN YOU HAVE TO PAY.

My immediate response is to note that this actual survey is very klugy on iphone. Had to restart twice & several questions hard to select proper answer. I am not interested in seeing any proposed mega garages ala Orlando in St Augustine

have not used it

Residents parking lots

make residents more aware of it and make it easier to understand how to use it- instructions on the machines do not cover how to use park now- for instance it says "remove card quickly" but that is for credit card and not for ParkNow card

Better information on rates and times

I use it all the time. Make the purchase and recharging of the card as easy as possible. Via mail/internet...

more refill stations to add money to the card

I don't park downtown enough to use it regularly

Make it easier to add funds to the card.

It is great. An improvement would be a spot to purchase/refill outside of congested areas, or an online system to refill by credit card.

the ability to recharge the card online

Not so costly for city residents who are taxpayers

SIMPLE CLEAR RULES FOR THE TOURSIT

Could be more user-friendly, more uniform usage procedures

The machines at the Garage are very, very slow; on busy days they hold things up. And I do not

understand the rule about not sharing it - if I have out if tiwn guests who have followed me in to town, or want to pay it forward to a random visitor behind me in line, why is that not allowed?

Greater promotion to city and area residents; on-line sales at higher minimum buy

More parking, most lots are going private, almost impossible for locals to enjoy the city

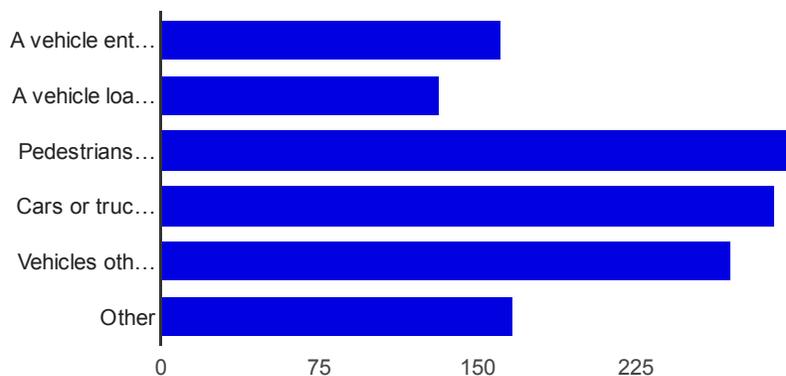
Ability to use on meters

Like Discounted rate. Would also like to be able to use yearly pass in any lot not just garage without buying additional hours

Transportation Demand Management

[Image]

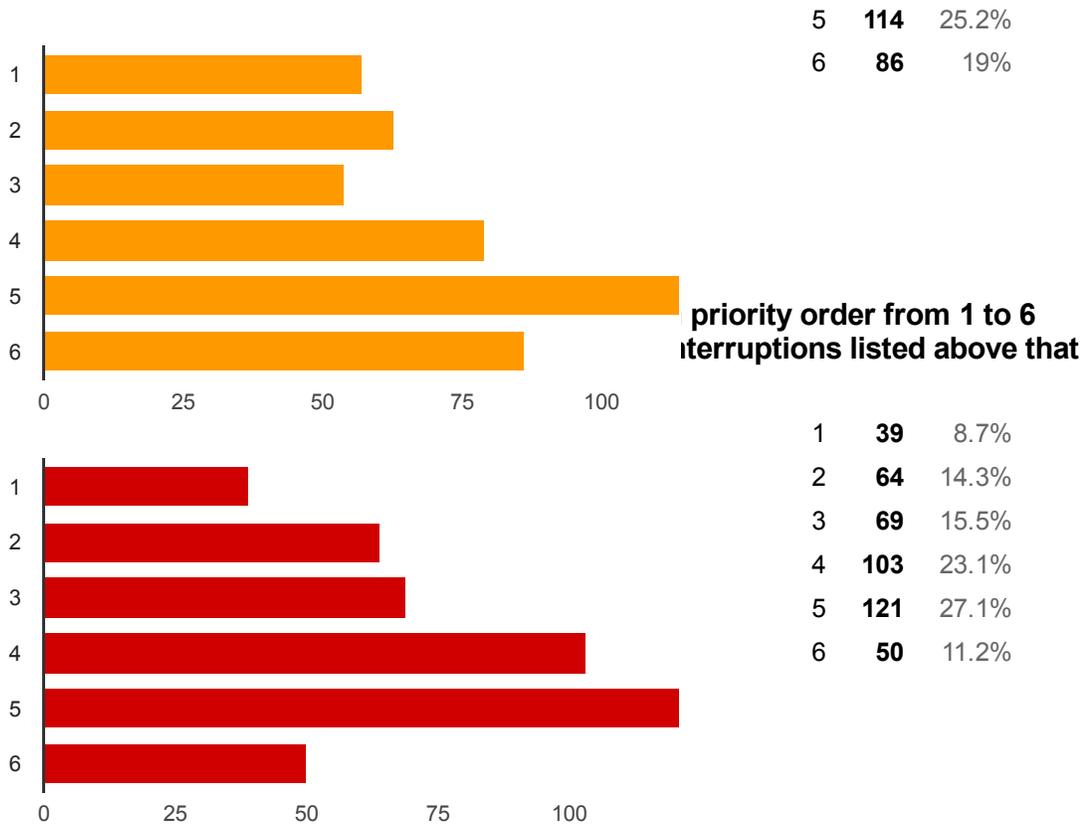
When you experience interruptions in traffic flow between signals, are they due to any of the following?



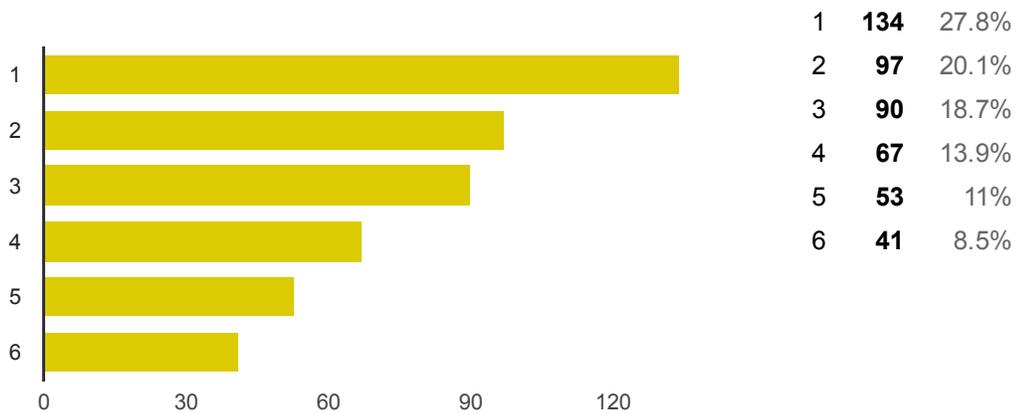
A vehicle entering or leaving a parking space adjacent to the roadway	161	29.9%
A vehicle loading or unloading supplies for a business	132	24.5%
Pedestrians crossing the roadway without regard for vehicular right of way	301	55.8%
Cars or trucks stopped or driving very slowly ahead of you	291	54%
Vehicles other than cars or trucks driving very slowly ahead of you	270	50.1%
Other	167	31%

A vehicle entering or leaving a parking space adjacent to the roadway [In priority order from 1 to 6 (with 1 being your highest priority), rank the traffic flow interruptions listed above that you would like to see reduced or eliminated:]

1	57	12.6%
2	63	13.9%
3	54	11.9%
4	79	17.4%

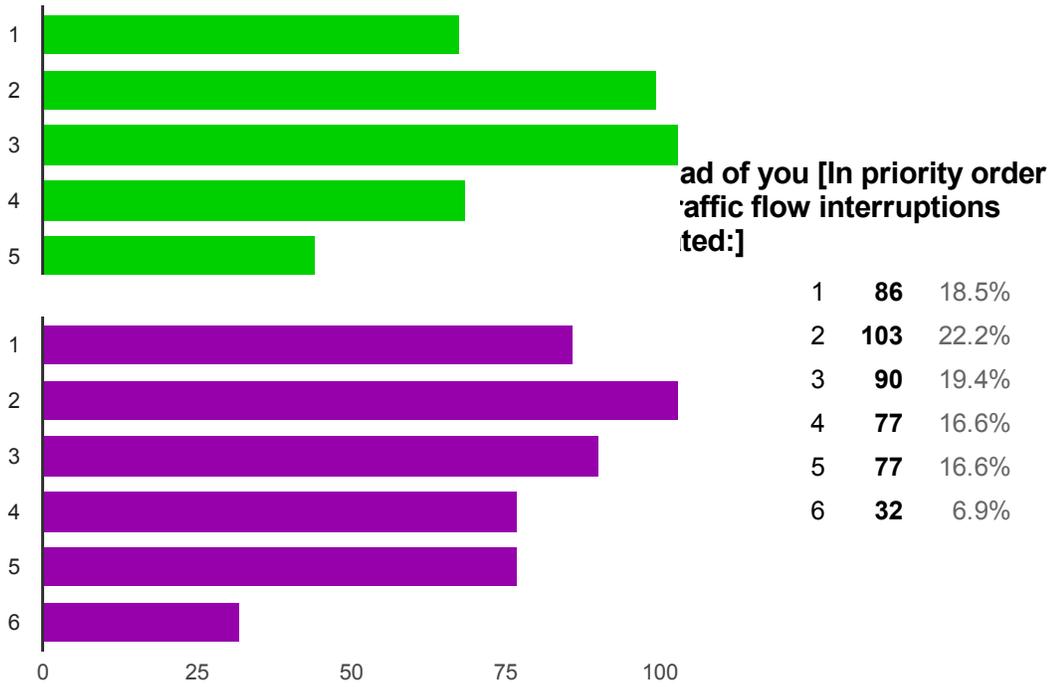


Pedestrians crossing the roadway without regard for vehicular right of way [In priority order from 1 to 6 (with 1 being your highest priority), rank the traffic flow interruptions listed above that you would like to see reduced or eliminated:]

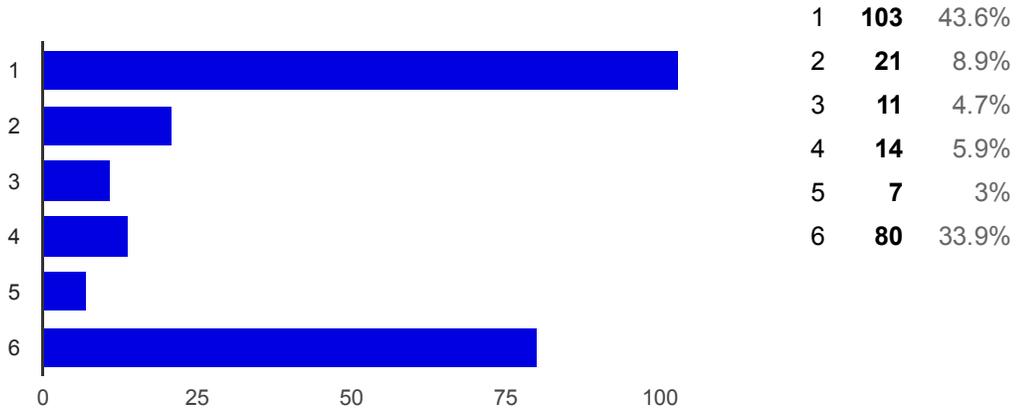


Cars or trucks stopped or driving very slowly ahead of you [In priority order from 1 to 6 (with 1 being your highest priority), rank the traffic flow interruptions listed above that you would like to see reduced or eliminated:]

Priority	Count	Percentage
1	78	16.6%
2	115	24.4%
3	119	25.3%
4	79	16.8%
5	51	10.8%
6	29	6.2%



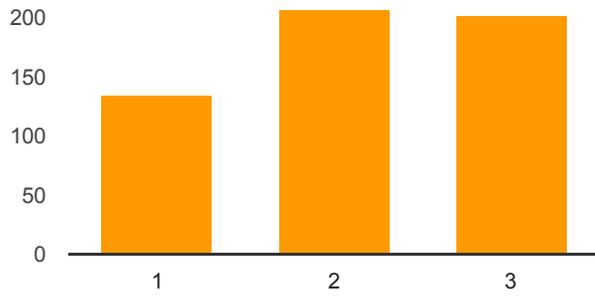
Other (if you described above) [In priority order from 1 to 6 (with 1 being your highest priority), rank the traffic flow interruptions listed above that you would like to see reduced or eliminated:]



Traffic Signal Coordination

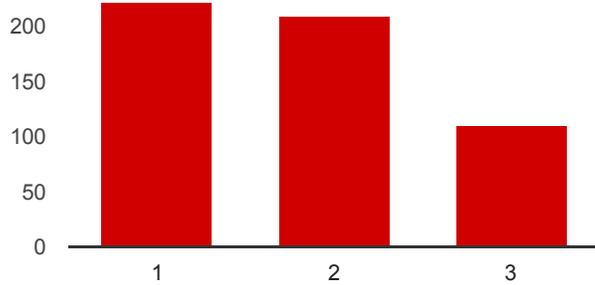
[Image]

The timing of traffic signals during off-peak (non rush-hour) periods or non-event days are:



Reasonably efficient: 3 **202** 37.1%

The timing of traffic signals during peak (rush-hour) periods are:

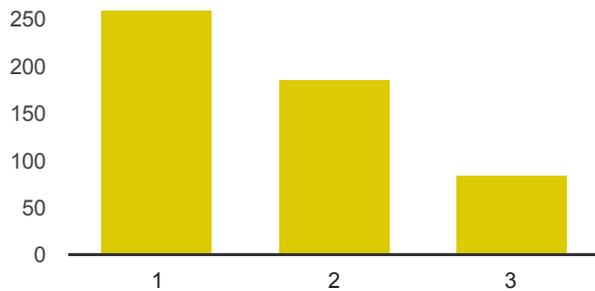


Poor: 1 **222** 41%

2 **209** 38.6%

Reasonably efficient: 3 **110** 20.3%

The timing of traffic signals during special event days are:



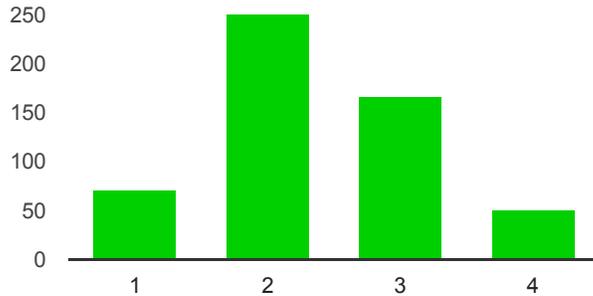
Poor: 1 **260** 49%

2 **187** 35.2%

Reasonably efficient: 3 **84** 15.8%

[Image]

During peak hours, how many green lights does it usually take to get you through an intersection?

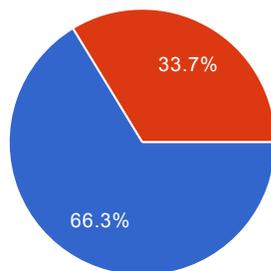


1	71	13.2%
2	250	46.4%
3	167	31%
(4 or more): 4	51	9.5%

Traffic Messaging and Routing

[Image]

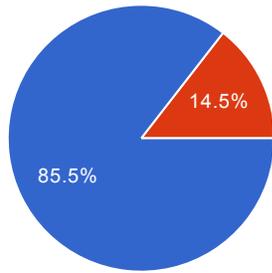
Would you consider it reasonable to temporarily prevent certain traffic movements after a Bridge of Lions opening, with the intent of clearing traffic?



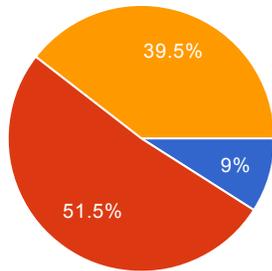
Yes	354	66.3%
No	180	33.7%

If you were advised of the expected delay using the Bridge of Lions, would you consider taking an alternate route to your destination?

Yes	466	85.5%
No	79	14.5%



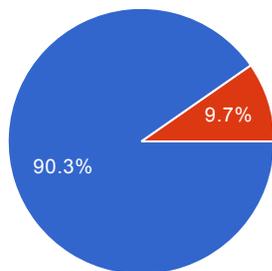
How much saved time would convince you to alter your route?



5 minutes or fewer	37	9%
Between 5 and 10 minutes	211	51.5%
More than 10 minutes	162	39.5%

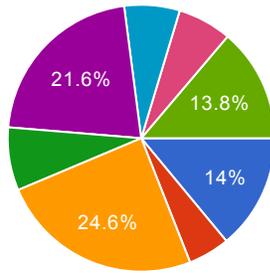
Would you consider taking an alternate route if it avoided the congested area, but took a few more minutes to reach your destination?

Yes	420	90.3%
No	45	9.7%



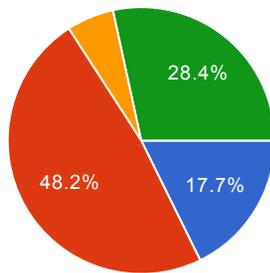
Travel Options and Alternatives

Other than your personal car, which travel option would you consider MOST convenient for you?



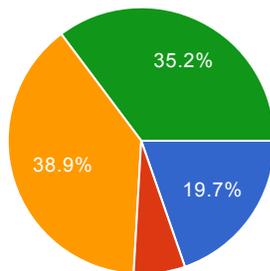
Downtown circulator	75	13.8%
Transit connections to community destinations	27	5%
Transit in residential areas and Downtown	132	24.3%
Transit routes between Downtown and beaches	41	7.5%
More comprehensive transit system	116	21.3%
Bike share	36	6.6%
Ride share (Uber, Lyft, etc.)	35	6.4%
None	74	13.6%

Are alternative work schedules an option at your place of employment?



Yes	96	17.7%
No	261	48.2%
Don't know	31	5.7%
N/A	154	28.4%

If so, what options are available to you?



Staggered work hours (everyone works a full day, but with varying start/end times)	38	19.7%
Compressed work weeks (e.g., 4 days/40 hours, 9 days/80 hours)	12	6.2%
Work from home / telecommute	75	38.9%
Other	68	35.2%

Comments

Any further comments or questions?

No

Eliminating parking in the square will allow for better traffic flow! East first fix!

no

Limit number of trolleys Limit number of rented scooters. Have one day a week where no motorized vehicles are allowed to enter the downtown.

This is such a walkable city, and if made more pedestrian friendly and downtown driving were discouraged by using satellite parking, it would make a major difference. But in my opinion, because those two things lack, it encourages people to drive downtown, making it more dangerous for pedestrians and increasing traffic, congestion and parking issues. The heart of a city like St. Augustine should be pedestrian movement, but except for St. George Street, the heart is dangerous, over-crowded roadways bisecting the town. Roads through the city are becoming more like interstates that are sometimes impossible for locals or tourists to cross. Limit traffic downtown and encourage it to take alternate routes, and it's a win-win for everyone.

I volunteer at a non-profit organization in the Historic District. This organization relies on volunteers, many of whom are seniors who can not walk great distances, but there is no convenient near-by parking. This hinders our ability to serve the community.

Do not consider more downtown centralized parking. The streets are already crowded without adding another 500+ cars attempting to gain access to parking on our narrow streets. Malaga St will soon have 1000+ more cars to deal with. Parking needs to be considered on the edge of town with shuttle access to downtown.

Did not understand what was meant by downtown and neighbor "circulators." Also, would love to add Uber and/or Lyft but was allowed only response on that question so I went with shuttles.

Bikes are good alternative for many of us, but adults on bikes must be kept off pedestrian sidewalks and must obey traffic laws. Need safe, well marked paths and lots of bike parking.

some of this survey is written in jargon and is unintelligible

need to address public school parents driving and bus traffic during school year

Committee members have too many conflicts of interest. Four must go.

With the increased traffic because of Lowe's, the intersection at US1 & SR312 has become a nightmare already. This is causing a domino effect on US1, SR 312, Old Moultrie Road and other area thoroughfares. Timing of traffic lights is one thing, but restricting growth or having companies pay for major infrastructure needs to handle increased traffic and congestion needs to be fully discussed. It's just gonna get worse for the City over time.

tired of non residents parking in model land looking for a free spot to park. roads here are narrow and parking on both sides of the street on w/e (valencia) makes it one way. parking garage is too expensive for the person coming to see st augustine for an hour, needs to be prorated. No parking in yellow curb area signs posted. If vehicle parks in yellow curb immediate towing should take place. Traffic enforcement should be improved to reach the numerous parking violations that take place especially on holidays and days city offices closed those are days no violations are issued. Flagler students need to get parking passes via the school and not park in model land neighborhood.

Bridge key to problem. Illegal left turns key to problem

The parking garage of several years ago was supposed to address problems with parking downtown, but most people feel its too far away. Now, not having seen a report on the efficiency

of it's use we want to build another one somewhere by the tenor of this survey. Is that really the smart thing to do? I don't want the tourists to go away, because let's face it without them we are all going to be hurting economically, but there has to be a better way to move people into and out of the city. Going north is not really the problem, it's going south or getting into town. I'd also really love the Bridge of Lions to be restricted to opening very rarely, even if we need to move the city marina to the other side of the Bridge for the tall boats. That would seem to be a better solution (since for the sake of history we didn't want to expand the bridge) then making another parking garage.

Having not answered previous surveys, I want to express that we need a water shuttle system. Get one-story or two-story boat pontoons -- like the sunset cruise boat sizes -- and have them circulate every hour or half-hour from local marinas -- Comachee Cove, Vilano Pier, Cap's on the Water and/or Aunt Kate's, downtown Marina, St. John's Pier, Lighthouse Park, Conch House Marina, Devil's Elbow, Fort Matanzas, Washington Oaks and other public or commercial sites that can be found on the ocean or Intracoastal. Use the waterways as secondary main thoroughfares -- and give people the choice of daily, weekly, monthly, quarterly, and/or annual pass fees. Negotiate agreements with these marinas to enlarge parking and create transportation hubs. Or, go even further and allow an "Uber" service that allows local boatmen to serve as water taxis.

I am still skeptical that any improvements will come from this study.

You weren't clear on the circulator/shuttle question. I'm not really sure what I was answering. Also, while I do think there should be less traffic downtown, when I'm driving through town and my son says he wants a popsicle (or some other downtown treat), I should have the ability to park relatively close for the quick stop. I'm not sure how you can make this happen but some sort of local errand running parking lot would be nice. I'm fortunate and have a spot I can pull into for these types of stops but not many people do. Maybe that's what a shuttle could do - provide locals quick access to downtown for meetings/lunches/errands - so they don't have to try and find a place to park and then walk far to get where they want to go.

This survey is poorly designed--uses jargon/didn't have an option for not-employed/assumes commutes/glitch in ranking question/ and NO DEMOGRAPHIC questions!

More information for residents on ParkNow and more information to tourists on satellite parking
Keep trolley trains off major or single lane roads during peak hours - noon to 1:00 & 4:30 to 5:30.
A trolley train going 5 mph down Bridge Street or Riberia at 5:00 causes a lot of headaches.

I assume you are designing this based on at least next 10 years local population growth which will be huge?

Another half baked survey. Have these people ever been to St. Augustine or spent any time here?

I believe this is all a waste of time and taxpayer dollars. St. Augustine and its quirks are fine juts the way they are.

A downtown parking garage will just attract more cars and increase downtown congestion.

My husband was part of a design team for street cars and a parking garage near the ice plant area. I'd love to see this plan become reality. It's a great way to have less cars on the streets, especially when it comes to tourists who don't always know where to go.

Hopefully this is the last study of this that costs the residents and it actually accomplishes something

I already work from home. Weekend traffic and gridlock keeping me unable to go to the grocery store, etc are the main issues for me. Also the May St gridlock creates cut through traffic and my street becomes a raceway. We need more speed barriers and mostly police enforcement!

We're voting Todd out as soon as possible. So make this money while you can.

Frankly, I find US1 south of St. Augustine, including the 312 area, to be far worse than downtown. In thinking about downtown, taking the tourist traffic out of the mix would significantly improve the situation. Tourists are confused by the streets, traffic patterns, signals, and parking. It's very frustrating for us who know where we are going and what we are doing.

Need better public transportation as well as regulat point to point shuttles.

I'm still bothered about a lack of parking for such event places as Lewis Auditorium and the Lightner Building or any downtown events. I keep being told a parking garage behind the Lightner is not viable. Why not, when there are various parking lots scattered all over that particular area, including one for the city?

I would like to see horse carriages gone from Bayfront.

Some of these questions are subjective and thus difficult to answer. Also, what are circulators?

I really hope the downtown can be car free - it will boost businesses and help tourism. The town has outgrown A to B driving rights, force detours and the place will boom

Do not put another parking facility downtown. That's just brings more cars through small congested streets.

My office is downtown and I am constantly in the car driving all over the city and points beyond. Public transportation in any form will not work with my job requirements. When I am not working I walk almost everywhere within the city limits on both sides of the Bridge of Lions (1.25 miles from front door to the Castillo de San Marcos) if the destination is recreational in nature. What I really want is to stop funneling more cars into downtown making it impossible for residents and business people to get from one place to another and making the tourist experience frustrating and aggravating. They don't want to be stuck in traffic any more than the residents and people who work in the city do.

Get the slow moving vehicles off the downtown roads.....golf carts and 3-wheel scooters are dangerous and hinder traffic flow. Off-site parking is the only smart answer!

No one wants to shuttle in from remote parking lots into downtown area, esp. If you live here. I like to eat at restaurants downtown but it is always a hassle to find parking. We need another parking garage on the other end of town, maybe near ice plant/winery area. The tons of cars circling streets trying to find parking is clogging up the roadways, if we had somewhere in town for them to park. The roads would not be as congested.

did not like the questions re: transportation demand management...none of the options occurred but none were irritating enough to be able to prioritize

When they worked so hard to become a destination point, did they not think that the inability to park might give tourists a bad experience?

Trolley cut outs could allow residents to move past the trains while they load or unload clients. Weekend parking fees should be a source for revenue which can pay for parking studies and

solutions. Weekend and evening parking violations must be enforced. Lastly, high pedestrian traffic streets like St George, Aviles etc need to have better lighting and walkable sidewalks which are unobstructed and leveled. Wheel chairs, strollers, skateboards and bikes cannot maneuver on these sidewalks or shoulders therefore street traffic becomes more parolous in the historic areas.

Please NO more parking garages downtown. It makes no sense to attract more traffic downtown by putting a garage either behind the Lightner or at the Grace Methodist Church lot.

End the congestion where Avenida Menendez and bayside entry to the Castillo parking lot meet. It may be a DOT roadway but that pedestrian signal needs to become a full-scale vehicle signal all ways to keep traffic moving. But it is not just that intersection. Fort Alley needs to be closed to keep traffic from trying to enter Avenida turning right while vehicles are heading south from the bayside entry the Castillo. Vehicles move on the pedestrian signal to head south and traffic moving out of Fort Alley gets in their way and is usually unaware of the traffic movement because they can see the traffic is stopped both ways on Avenida. We have just been too lucky at that intersection. The other solution is to reconfigure the Castillo so that there is no exit there except to the west heading north. I doubt it will happen because this problem has been raised before and ignored.

Parking is never an issue. Residents who want on street parking designated for their street should pay full market value.

South Leonardi needs your help with the amount off traffic and the speed of people using street as a cut-through

Thanks for allowing EVERYONE to participate, not just city residents.

DOT needs to look at the timing of light in and around St Augustine. Something needs to be done about traffic. I live 4 miles away from work and it takes 30+ minutes to drive home

Quit screwing around..... Build a parking garage behind the city building. Build a parking garage on Anastasia island where the Scottish Inn (old Lions motor court) and any place else you can find. 2 lane Anastasia Blvd with sidewalks and outdoor dining with crosswalks. Put a roundabout at the head of Comares Ave. Close downtown to cars after noon and have open air busses circulating around the perimeter of old town to garages. Refer to the 2015 Vision Plan.

SAPD help

Thanks for finding solutions to traffic issues.

More bike lanes, storage racks, more pedestrian downtown and on Anastasia Blvd. (Crosswalks needed badly on Anastasia Blvd.)

I live where I live so I don't need to park downtown.

I have some concerns about the construction of these surveys; on at least 4/5 questions on each of these 3 surveys the possible answers or the questions don't apply either to someone living in my area or for someone who is retired.

Why not add additional stories to the existing parking garage, rather than try to build another one?

There are already "reserved" parking spots on Saragossa except for the middle block. I would like to see the ENTIRE street "reserved"for permit holders only.

The traffic lights on US1 are just as poorly timed as those in downtown, they all need to be

coordinated better.

no more parking garages in Downtown

Reduce cars downtown with out of town parking and shuttles

Yes, I do not know what a "neighborhood circulator" is referring- that you refer to in a previous question. You may want to clarify that, or change the word. Therefore, I did not know how to response to that question about traffic.

Survey Fatigue!

Lets really do something this time..We have well over a million dollars in studies done over the past 50 years...The only thing that changed was cars off St. George. No more free parking anywhere (well almost) and the rerouting of cathedral place and King from Cordova Street East. We should look much more seriously at a downtown Loop Make King one way west bound, Cordova One way North bound, add an overpass at King and Ponce so that traffic branches north or south on US1 via ramps like an interstate or continues West on King drivers choice. Make Castillo one way east bound only and for the parking garage trade the entrance and exits so that you enter the north gates turning left, however when exiting you turn right onto Cordova, going then East on Orange all the way to Avenida Menendez where you turn right only going South to King Street. Place a light at Orange and Avenida Menendez that is also timed with the Pedestian Light for the fort....Traffic will then move.

My main concern is the neighborhoods connected to downtown serving as overflow parking on the streets, especially during events. Even though, "no event parking" signs are put at the entrance to these connected neighborhoods many people disregard these signs to use the streets as parking for these downtown events.

Please consider a ski lift like gondola for moving people from satellite parking lots to downtown and back.

I believe more parking facilities or lots north and west of town would help with shuttles going into downtown would help alleviate some traffic congestion

It would be nice to have another parking ramp either on Anastasia Island or South of Downtown as the main parking ramp is usually full or traffic is backed up for miles trying to get in. Also parking share with local businesses that are closed for the day would be helpful to RESIDENTS.

When I use my scooter downtown and I am the first person at a light the light doesn't always recognize me and I have to end up making a right turn on red and going a different route. This however is not always possible at some intersections. One day I waited over 5 cycles of the traffic light before I got a green. This was at the corner of st. george street and the goverment house.

Yes, the city definitely needs to step up thier responsibilitys to taking care of traffic issue's. They are not keeping up with growth of our wonderful city. If necessary hire professionals outside of the city who are experienced in handling this types of growth issues. Have a great day:)

We need less bicycle studies. We live in a tourist/hospitality town that the majority of people who work here are relying on. Maybe add another parking garage downtown and keep all lanes open on Anastasia island. DO NOT NARROW A1A!!!!!!!!!!!!!!!!!!!!

Create satellite parking & shuttle tourists/visitors/residents into Downtown every hour.

didn't really understand the question about preventing certain traffic movements after a bridge opening?

We need a real public transportation system

Would love to see hop on hop off shuttle options for locals using trolleys.

I do not believe that bicycles should be in the same travel lanes as cars. I also am strongly opposed to any notion whatsoever of reducing Anastasia Blvd. down to 2 lanes only

How about increasing the time increment between bridge openings at the Bridge of Lions, even just slightly? This would help dramatically. Should boat traffic (which is presumably leisure the majority of the time) take precedence over residents trying to get from Point A to Point B? Also, it would be extremely desirable if there were any lots/designated areas in downtown that locals (with a sticker or pass) could park at for free for a limited time (i.e. 15 minutes) in order to pick up a take-out order or conduct some similar quick errand in the vicinity. It could be called the 'Local Free 15' card or 'Local's Take 20', etc. Perhaps the current pay lots would honor something like that for locals for a very short interval since it wouldn't impede their ability to make a profit and it may even garner some goodwill. I have had to drive around the block 5 or more times trying to find an open parking spot just to pick up a carry-out order, because it's impractical and cost-prohibitive to pay \$12 to park for what amounts to a 5-10 minute errand. This is simple to fix, would reduce traffic and be greatly helpful to residents just trying to conduct normal business in a tourist town. It may also increase patronage of our local merchants since many locals just avoid downtown and shop elsewhere due to the congestion and lack of parking. Thank you for taking these points into consideration!

Need more loading and unloading spots for business. Also why are handicapped spots not required to pay for parking. I have seen cars parked for days straight in the same spot because they do not have to move or they work in the area and get there early and take to spot.

This is worst survey so far! WHICH intersection we have to wait through lights? What are these connectors you are talking about? This is just way to much engineer speak...these results are just invalid. We are NOT EXPERTS...but, we know our neighborhood and City.

Usually all of our popular events cause the parking garage to reach capacity. At that point traffic spills into our communities where at first the few legal spots are taken, then illegal spots, then some area residents open their properties to charge \$ for parking vehicles. This spillover is the problem and lack of signage to prevent illegal parking and lack of enforcement of parking without permits keeps visitors coming back at every event to find a place in our neighborhoods causing so much danger on the roads and gridlock that we seldom attempt to leave our home. COSA Sec. 28-347 and 28-187 is being violated and at US-1 and Grove, it is HP-5 zoned and regularly charges for parking thereby a commercial parking lot requiring several upgrades and permits. Protect residents living in the Grove Street area from people who sell parking spots and draw huge amounts of cars into small streets. Have an ACTIVE parking enforcement to stop the selling of parking spots and illegal parking on our quiet residential streets. Instead of movable signs saying no event parking (which some people move) .. install permanent signs stating resident parking only no event parking violators will be ticketed or towed and back it up with enforcement

The carriages and trolleys are the main reason for non-event traffic delays. While they bring business to the city, their routes should not include the main roadways: US1, A1A, Cordova,

King, cathedral. The drivers are often reckless too. Also, residents should park free, with a pass; or parking prices should be reduced significantly for residents.

Allow residents to buy an annual pass for the both trolleys and let us hop on & off with a bell system to indicate stops. The trolleys during the 450th were absolutely wonderful! The shuttle for the 4th of July was not ideal as we had to walk north several blocks to hop on it and the route down US1 was just plain silly. The neighborhood as a whole was quite disappointed that we couldn't just stand out on San Marco to get the shuttle and is why Sat & Sun were very slow as the locals drove instead. Expecting local folks to drive to a satellite parking area to get a shuttle defeats the purpose of getting cars off the streets. Which brings me back to creating a pass for locals to hop on/off trolleys as they go down San Marco anyway. Don't reinvent the wheel, please use the tools we have!!! Most local people know when the bridge opens and when NOT to take that route. Forcing cars to drive a different route will confuse visitors and elderly local drivers. Improve signs: left turn at West Castillo for example. Visitors get surprised when that left lane forces left turn at Ripley's. Traffic gets backed up until the car can move over to right lane. Simple problems to solve. Observe traffic patterns.

Parking should be free for residents, like it used to be. It creates a positive connection with key communicators. Is the parking garage at maximum capacity on a regular basis?

Too vague again! Other travel options from home to work? Downtown? Which lights during peak hours? Bridge? King and Avineda Menendez? If Bridge is up you sit through 5+ lights there and King and St. George, King and Cordova, Bridge and Marine, etc. No opening, normal timing is not more than 2 signals.

I understand that growth must happen and it brings in money, however I think stopping for awhile should be considered. We don't have room for roads to accommodate all the housing that is being approved. Stop thinking about today, start thinking about 20 yrs from now. For every one problem we try to fix we are generating three more major problems.

I believe the direct shuttles from areas outside of town would benefit greatly. As a local who lives by the premium outlets I tend to pass up going downtown during busier seasons to save hassle.

How about parking lots outside of the downtown area and shuttle people in either the red and green trains. Also limit driving downtown to residents only unless visitor pay a fee to enter, this works in Newport, RI.

Working downtown is very difficult for a lot of people having to pay to park to go to work and try to make enough money to cover parking and bills. I know people can always change jobs. But those who work downtown do it because they love the area. But also tend to not make much money. They work at the businesses and in the areas that help bring money and tourism to the city. It feels wrong to have to pay as much as they do, even with the Park Now cards, and have such restricted parking areas.

There are businesses that operate downtown; don't forget about the employees/salespeople who need to get to and from work, especially the businesses with their own parking. For those businesses without their own parking, there should be remote lots n shuttles for their employees (should the business owners who don't pay for their own parking lots contribute to those?) The current parking permit/hangtag program is a joke. 13,000 residents of anywhere in St Augustine can apply for a permit to park in less than 50 reserved spaces in three neighborhoods. This

defeats the intended purpose of providing reserved spaces for residents on those particular streets. People who park in these spaces without permits should get the boot and then be towed, not ticketed.

Prevent tourist from parking downtown. Residents are not the problem.

If and when the development goes in at the location between the Winery and the Distillery, residents of Lincolnville will find it next to impossible to get out of the neighborhood to get to US1. I hope when you are planning all of this you keep that in mind. I am terrified at the thought of all that traffic in that area after looking at the plans. Has anyone thought of building another bridge that connects Lincolnville to US 1 or a car ferry to get people out?

Redirect A1A to U.S.1 around downtown St. Augustine.

I think you need to include residents of the County in this survey. They live and work here too! Limiting input to City residents only (as the drop down list has no categories for anyone but city residents) leaves a significant portion of those driving into and out of the City. Further, the County is partly to blame for the congestion troubles when they do nothing but allow development after development with no thought to how more people living here tax all our systems, including roads and traffic. Please add County resident options!

Put parking garages at 207 and US1, one near 16 and US1 and one on A1A near the Alligator Farm. Then set up bike stations and paths to downtown as well as shuttle system

Please don't two lane Anastasia Blvd...

Events at Francis Field need to be carefully considered based on number of expected visitors and alternative locations should be considered for those events that result in an impossible amount of traffic and parking problems (including clogging up residential streets)

I think EVERY Flagler student that has a car should have to park in a Flagler lot or be permitted. Sanford Street and Bravo are so filled with student cars during the school year that garbage trucks and emergency vehicles can't go through. Besides the noise of early morning car door slamming to get to class on time. I think the city should partner with Flagler in the summer to use their lots for public parking. The lot on Cedar is empty all summer. I know that Aviles Street is suffering due to a perception of no parking and the church lot now being run by the church for \$10 a day. Locals will not come to shop.

We need an additional parking garage just like the existing garage. Shouldn't take long to pay for with the people coming. Get so many people off the small streets, makes it safer for people walking.

The Bottleneck of Lions is a major case of frustration. On Thursday evening, I got caught behind traffic that should have cleared after the bridge went down at 5:40 or so. It had opened early for the two tourist boats. Then before I got to the cross arms, the lights turned red again, maybe less than five minutes later. Why is the bridge opening early for those boats? Is there some reason they cannot wait as expected? People on the Island schedule their trips to avoid the bottleneck the Bridge causes, but when it opens early or later than expected it throws us all off.

Develop a comprehensive progressive plan and make effective decisions that can be expanded in the future without wasting money. There will be more tourists and residents in the future and everyone is a stakeholder. Liveability and mobility is at the center of this comprehensive plan. The city staff, city manager and commissioners need to keep all politics out of this process.

Let's not forget to include the TPO, county and FDOT politics as well.

Have a traffic cop at the bridge on the downtown side during peak hours to control the flow of traffic.

Questions do not allow for opinions and commentary. Flat yes or No to a bad question yields a bad response.

Need transit bus system similar to Ocean City MD which makes multiple regular stops at short intervals throughout city areas at a ride or daily rate.

I am very worried about the construction scheduled for next summer for the intersection at Route 1 and May Street. It is already difficult to get off Vilano Beach during the summer and weekends. Very nervous about being about to sustain our normal life... work, errands, etc during such a strange project on a major intersection. it is our only way through except the neighborhood streets by FSDB and that is anticipated to be a nightmare.

I am surprised that there are no options or considerations for water taxis in this survey. We are living in a area surrounded by water and this should be a very viable option to move people instead of relying on be bridges. Think big St Augustine and create an environment that takes full advantage of our resources

Looking forward to seeing a compilation of all the responses as we have such a diverse group of citizens with different mobility issues.

too many tour trains, every full one represents \$2100.00 income to the company. they are not paying their share. Tax the tours. How about a \$1.00 per passenger.

What good are shuttles if they are stuck in traffic on king and San Marco streets

Educate all drivers on the traffic rules for the turn from Cathedral Pl to Bridge, and the other left turns around the Plaza.

I do not understand why, during the day and busiest time of Brifge of Lions traffic, must 25-50+ vehicles are made to stop because someone with an expensive boat can't wait 30 minutes for the bridge to go up. Change the bridge openings to hourly during the day for the convenience of many, many people, including the tourists who are our main source of funds. I just don't get it. The tail is wagging the dog.

Bike share would be a great option if we had bike lanes, but biking in town right now isn't ideal.

Water taxis weren't mentioned in the survey. Parking at Vilano or Anastasia Island and taking a water taxi downtown highlights the best part of the city - the waterfront, and is an entertaining way to travel downtown.

1. I answered pedestrians crossing in non-pedestrian crosswalk areas as my #1 priority because I would like to see fewer areas be open to car traffic so hopefully that would eliminate the pedestrian issue if there weren't as many cars interacting with them in the first place; 2. The "other" vehicles apart from cars and trucks are the rentable buggy car things that I have recently and often seen going over both bridges - over Vilano bridge (held up traffic majorly) and over Bridge of Lions to the island. They should NOT be allowed to cross the bridges and restricted to downtown which they may already be but maybe not enforced. This is UNSAFE! 3. In reference to the notice about temporary bridge closures, signage, etc., this past weekend we had the 5k and I avoided the bridge on Saturday in the morning during the times specified because I saw the sign when I crossed the bridge the night before. However, it was still heavily congested an

hour and a half afterwards. This signage and system of letting us know beforehand is all well and good if all goes according to plan, but it would be nice if the signage could also be at the 312 bridge so if the Bridge of Lions is backed up, people can choose to take the alternate route there at 312 instead of driving all the way into the congestion and causing more confusion and disarray, further delays, etc. There are systems for updates in live time so at the 312 intersection you can see what the traffic pattern at the Bridge of Lions is right away and make your decision there (like FDOT signs on I-4). Thank you.

Also would love to see wider bike lanes and wider sidewalks. Fewer on street parking spots on main roads. I'd love to see small parking lots/garage around the close and distant periphery of downtown. Along US1 would be perfect. Shuttles into town for distant parking

My major complaint is when the bridge is up and I'm coming from the island, cars drive up to the merge point, then cut in. You'd lower a lot of blood pressures of those of us who have obeyed the signals if you had a policeman make those cars do a U-turn and head back to the end of the line.

Would appreciate more cross walks and better marked cross walks. City should consider being more pedestrian friendly after 5:30 PM. Better city signage. Monthly discount parking for employees. Fixed rate perhaps. I would buy passes for all of my employees to park in the garage but \$90 a month is just not feasible.

It's about density and infrastructure. Can't fix this problem with more people.

Get rid of horses, make clear crossing paths, resident parking pass for downtown, better signs to help tourists navigate

If you are to design another parking garage, I think it should be free after 5pm. That is what keeps me from ever parking in the parking garage -- it isn't free in the evenings. I don't think we should create another parking space where people will have to handover wads of cash to have fun in St. Augustine. There should be more metered/free parking available, especially for St. Augustine residents who are familiar with the area. We should not be financially penalized because St. Augustine isn't equipped to handle the influx of people during peak tourism seasons.

As long as you keep trying to squeeze 10 lbs into a 5 lb bag, you will continue to have a mess. Too many vehicles equates to gridlock.

Thank you to our volunteers on the task force.

For safety a traffic signal should be installed at the A1A-Red Cox- State Park Entrance Intersection. We also need a north bound turn lane at Red Cox so the boat trailers, RV's and buses can make the turn. This intersection serves the fire station, skate park, Lighthouse Park Boat Ramp, Tennis Courts, Light House Museum, RB Hunt School, Anastasia State Park and the Alligator Farm. It needs a light, people die here every year!

Regarding alternate travel options, I would have liked to select 2 or 3, not just 1. Also on bridge of Lions "expected Delays". There are delays when bridge is open on non-busy days that are acceptable, it is in heavy rush hour or high tourist days when the delays are heavy. I would suggest putting an expected delay time on the board based on the particular impact of the opening. Also for many of us in the city the decision to take an alternative route is made when we get in the car to begin our trip, not while we are driving, because we have to initially head in a different direction to take an alternative route.

1. Problem with multiple trolleys stopping, even backing up!, and giving their "talk" while completely stopped in the street! On many occasions I've witnessed one after the other, 3 trolleys in a row from the same company, all half-full (if that), and a line of cars waiting behind them. What is the limit on number of trolleys on the road at a given time? I hope there is one! Shouldn't there be restrictions to ensure fully loading trolleys plus reducing the number let loose at certain intervals? It is maddening to be waiting on several trolleys in close proximity to each other carrying a total number of people that would easily fit on a single trolley! Also, shouldn't there be a restriction on trolleys running at all during peak hours? I could choose to encounter this problem on a daily basis (seriously, 2 to 3 times per day) but I purposefully delay when I am "supposed" to leave my office just to try to avoid trolleys. It only works part of the time; I still see this several times per week regardless. In addition, on occasion (once a week or so) I am stopped by a trolley halted in the street to pick up passengers wandering along the road (not at a designated trolley stop). I myself have ridden the trolleys on many occasions with guests from out of town. We have found the multiple stops and frequent load times to be so excessive and confusing, almost to the point of frustration. 2. Horse carriages running at peak times should not be allowed. If this is already a restriction, then it is being ignored by the carriage drivers and is not being enforced by the City. 3. All of this is very dangerous and frustrating for everyone involved - I see cars pulling out trying to dart in front of trolleys/carriages; cars trying to dart around trolleys and carriages that are stopped or moving slowly, etc. It's like a real-life video game with dire consequences. 4. In summation of the above, the City should re-review regulations related to trolleys - Designated routes and stops, peak hours, fully loading trolleys in combination with only allowing a certain number on the road during set intervals, and enforcement of rules already in place. And horse carriages - Designated routes and peak hours, and enforcement of rules already in place. 5. Completely unrelated topic... I hope the "task force" is reviewing the need for reserved and validated parking for those visiting City Hall for business related purposes. THANK YOU for your time and effort!

consider adding golf cart parking downtown &/ pickup drop off area for new golf cart services that have sprung up

The downtown area is so beautiful- the cobblestone streets, the bridge, the horse-drawn carriages...would love to see more of a bike and carriage centric environment in the downtown area. For residents, it would free up the traffic, and allow them to traverse using vehicles. For visitors, it would be safer and keep the Old Town ambiance.

I am for additional parking facilities, but not at the expense of those parking lots already here. Humans who exercise less and less in a hot environment will always look for closer parking facilities. This survey let me believe you were thinking of taking away pocket parking ...surely that can't be true? I wish I could have chosen a number of the options in some of these questions or made a comment directly. Some seemed to be forcing me to choose limited examples. For example a false alternative is to have to only select from providing a new garage and take away parking, or staying with what we have. The other, unmentioned option is keep what we have and provide more parking as well. Where was that one? I am not so sure that providing parking provides more traffic. I think lack of parking causes cars to circle looking for it. Make it available and very plentiful. Also, in a positive note or example I like both shuttles and neighborhood circulators. I wanted to select several of those. Successful transportation is one that allows many options. Tourism accounts for directly and indirectly a full third of County jobs.

Jobs have grown 25% in the past year in our county. Your figures in the last presentation didn't show this very clearly. Those jobs support local restaurants, and the arts, as well as hoteliers and retailers. They provide funds to save our buildings and keep us from having as many taxes as other states. It's a boon to this community, but those who haven't lived here decades may not have had a chance to see it rise and fall and see the positive impact. I hope you will make travel easier for tourists as well as locals. Closing the Bridge of Lions is something that cuts me off from my home on the island. Signage should always be positive, not "expect delays" but "time to island 12 minutes." Same information, but it manages expectations rather than driving customers away completely. I am not sure about the character of digital signage...as well. Saying something that has a negative connotation such as "expect delays" also potentially discourages leaving the downtown and could hurt businesses on the island side. How are you going to change traffic congestion for residents without hurting businesses, mom and pop restaurateurs who work 80 hours a week? Closing the bridge when not really needed is not okay with me in any single way. I'm not for arbitrary bridge closings. Lots of times these "big events" actually dry up tourism from other areas. For example, when Mumford & Son's played, downtown was packed but the day fell short of attendance records for every other activity in town. Please be careful with assumptions. Moving many "events field special events to the County fair grounds and out of downtown will really help "event days." The Island has a good solid events program now. It's not that big of a deal to wait a few moments or go a bit slower for 5 mins to get past the concert goers. Events and event locations are not one size fits all here. Getting back to discouraging those going to the island, or using the BOL. How about water taxi's to the island as an alternative? If Anastasia BLVD has a circulator, then a water shuttle could move back and forth, back and forth easily and all we have to do is make it walkable. Same for Vilano beach. Beautiful, walkable areas. Spread out folks from downtown. From the Island to the BOL...please figure out how to stop people cutting in line in front of 100 cars, and also leave a lane for residents to turn into our homes. When the temporary Bridge was in place while the BOL was being restored, the FDOT at first eliminated the turning lane on the western side of the Bridge. After complaints they redesigned the intersection to include the left turn lane again so that it was accessible sooner. Now once again three cars can get in line to go straight at the light and still leave room to get by and turn left without stopping. That three car change; made a HUGE difference. Please do think about how you can allow more freedom of movement with smaller but more positive and significant changes. Thank you. .

Please make most of downtown district pedestrian only i.e. Avelas, Hypolita etc.

Review of bridge openings. It has been my personal experience that the bridge of lions is opened to waterway traffic outside the set parameters. This disrupts the flow of traffic and causes further traffic issues. For example, if the bridge is scheduled to open at 4pm and it opens at 3:45 pm AND again at 4:05, making double the congestion. All I ask if someone could review the openings, it would help with the traffic flow from Anastasia Island to downtown AND vice versa.

An additional parking garage is needed downtown. The area near the ice plant seems ideal for traffic flow, both vehicular and pedestrian.

I need a simple law like Gainesville has that says that bicycles can be on street or sidewalks, but follow car rules on the street and pedestrian rules on the sidewalk. Then we need to change

parallel parking to slant parking so that bikes are safe on the street.

Sitting at lights sometimes 3-4 times in Holiday season needs to end....

Limit bridge openings - on the hour only no matter who or what you are. I try to leave my home at a time I can avoid a bridge opening - but some boats are privileged and all that timing does no good! That bridge creates road rage - folks trying to cut in front of you because they don't want to wait their turn all the way at the back of a line of waiting cars. This happens on both sides of the bridge. Ticket pedestrians for illegal crossings - they are a danger to drivers but even more importantly to themselves. When folks from out of town ask me for dining recommendations I always recommend based on parking - if the restaurant has no parking lot I don't recommend it which means I never recommend a restaurant downtown. I have lived in Davis Shores for 26 years - I NEVER go downtown on the weekends because of traffic, distracted tourists reeking havoc, and no place to park. I am constantly picking up trash on the south end of the bridge - provide canisters for trash. It's obvious most of this is the result of the pigs (you might prefer to call them people) throwing cans, bottles and junk food packaging out their windows, so trash cans won't help this vile behavior. But at least that will give me a place to throw their crap away for them. All that trash will end up in our waterways otherwise, and before it travels to the water it is an eyesore. Trash on the streets gives the impression we don't care about where we live. Have bikes walked across the bridge if the riders are not going to use the road - sidewalks are for pedestrians. As a pedestrian I shouldn't have to get out of their way.

Left turn signal on iberia

As I said way back when, the new Bridge of Lions should have been two lanes in each direction. The westbound bridge traffic would have the right lane heading north on A1A and might not even have to stop. The center lane would only be able to head west and would have to stop at the light at the base of the bridge. But that would keep almost half of the bridge constantly flowing. Very poor design study. And allowing bicyclists to slow down the only lane of traffic in each direction is utter insanity. That is a state road. Would we have to wait for the bicyclists going perhaps 5mph during an evacuation as well? Who makes these poor decisions?

I park and ride or park and walk to work. I can fully commute by bike in equal time but feel US1 is too dangerous. Adequate bike lanes are few and often loaded with debris.

The problem is the b and bs I'm seeing them everywhere now also the approval of all the new restaurants everywhere too!!! Too fast of growth is causing this backup. With the traffic I record when I drive and the biggest issue I see with the hold up in traffic is someone on their phone!!!! I always honk at them in passing..

I fully support residential parking permits for my neighborhood (Uptown)

Satellite parking at sites on all areas surrounding the city are a must; downtown parking garage a must. Parking garage at the Amphitheater with shuttle to the beach (expand the hours of the shuttle to sundown). Free circular loop downtown; shuttles to key drop off points, adjust hours of operation to special events.

Cars/trucks and all the other modes of transportation drive me crazy when on the main roads such as San Marco. Sequeways make me crazy because they use the sidewalks and speed down Water St. (in my neighborhood), talking loudly so everyone in the group can hear them. Many neighborhoods have elderly people who do not hear well and who are surprised when this thing does Wizzing by them. As well there are children playing and running around and

sometimes dogs and other animal life. Pick up trucks are especially cruel to squirrels etc. The pick ups trucks are loud, large and drive too fast up and down the Uptown area. I want mufflers on those things!!!! Many use the Abbott Tract area to bypass traffic. Thanks for letting me gripe!

do I read off-site garage with shuttle option anywhere ?

Should be able to go through traffic light at Ripleys through parking lot to access neighborhood streets at all times- should not block acces to the side street as it locks out the whole neighborhood & only light to get out.

Glad to see more residents on the committee

You folks are still not addressing priorities. I believe these surveys to be lip-service. After three surveys, two meetings and still no apparent direction. I believe MS. NEVILLE sitting on the committee to be an affront to at least my dignity. The board make up. Truly was an improperly appointed aggregious error. I do not believe this study will ever yield any substantial positive results.

the sheer number of cars trying to get through downtown (especially on weekends and special events such as Nights of Lights) overwhelms the capacity of the roads.... cars need to be kept out of downtown.

Questions on form not great...

Reduce frequency of bridge openings with none from 11:30AM to 1:00PM and from 5:00PM to 6:30PM

The traffic light reset at US1 312 was done poorly.

More parking for scooters!!!! And information about where they should not park

Two main things are very important in the future: 1.) Reduce congestion related to the bridge of lions, when entering the city and 2.) Provide a shuttle /train or a monorail service into the (plaza area) city for access to downtown and Flagler.

Close off the streets in North city and the area for more people walking traffic. The three streets of Grove, Rhode, and Cinn are a mess with traffic avoiding the lights and US 1.. this is only a three street area and should be for residents only. there are many times we are grid-locked and cannot even leave our streets and homes

Very poorly designed survey, unlikely to yield reliable data.

Just an FYI for the Fourth of July: there were cars lined up on Riberia trying to exit Lincolville near De Haven till almost midnight.

Keep up the good work: let's get St.Augustine moving again!

Consider traffic back ups on King St as a result of future loads resulting from the over development of the San Sebastian Harbor Project and if necessary use any means to build a new road into that project to alleviate King St backups. Thanks.

My recent experiences downtown this summer depress me for our parking woes. I work with tourists and so many of them want to park right beside the attraction they are visiting at THAT moment. A totally unreasonable desire but that is still what is happening. I point out our parking garage and they scoff because it is 5 blocks away! I work just south of the Bridge of Lions.... Also, for 20+ years I have wanted better signage directing people across the 312 bridge for the beach rather than them coming downtown but I don't know if it would help since tourists have a

hard time reading signs! :-)

Why no questions about bikes or scooters? The downtown area is perfect for bikes if there was a decent path so you didn't have to ride sidewalks and irritate pedestrians or ride in the street risking your life to people in vehicles who have no consideration for bikes. BTY sharrows do not work!

Round about Round about Round about

Instead of making Saint Augustine more vehicle friendly, I think the effort should be focused on making it more pedestrian and bicycle friendly.

Work with the USPS to move the main post office to the Ponce mall
out parking for visitors is best solution

I didn't answer some questions because a) what was being asked was unclear and b) to answer the traffic light questions I can't answer accurately off the top of my head --I'd have to pay attention to the issue while driving and then answer

Decrease the tourist footprint downtown.

The intersections at King/Avenida Menendez and May/San Marco are horrendous and completely inefficient intersections that cause more congestion than not (especially at May/San Marco). With traffic increasing each year, as well as more non-vehicles on the roads, it makes the streets of St Augustine unbearably stressful and agitating to drive. We have city commissioners bragging about our streets being walkable, but that's because they're a nightmare to drive. We've paid thousands of dollars to conduct surveys, tests, and evaluations in the past, yet nothing has been done to make our streets more efficient. It's time we see something come to fruition from all these dollars spent.

Horse carriages and trolleys are the major cause of traffic issues/delays- second only to the inefficient and unpredictable Bridge of Lions openings

Don't quite understand the question about the bridge of lions opening and obviously if you choose to take an alternate route it would take longer. The question is, will it take longer than the wait. Some of your questions require more specifics. Also "other" options as a choice with every question

Downtown needs relief not from resident traffic and parking as much as tourist parking. Put a garage on the periphery meant for tourists. Tour trains and carriages are the biggest snag in downtown navigation...

I would like to volunteer to serve on the Mobility Task Force. Thank you. Tom Dolan 201-481-6946

Please consider limiting the routes and/or hours rented tourist vehicles can travel - horse & carriages, rented non-traditional vehicles, segways etc.

I think the focus should be on traffic more than parking. Traffic is an overall topic with varied transportation solutions. Parking is just one area that focuses only on cars.

PAINT PARKING SPACES AROUND THE SQUARE SO MORE CARS CAN PARK. THERE ARE WASTED SPACES AROUND TOWN THAT COULD BE MARKED.

More remote park-and-ride to downtown; less frequent Bridge of Lions opening

Close Hypolita to traffic for and all occasions! It's a beautiful walkway!

Parking is horrible and parking enforcement even worse. Tourism is vital for our economy but it

should not exclude locals in o the point that we are inconvenienced. Locals are needed to keep businesses alive during off season periods.

Lion bridge should have been 4 lanes. We've already missed that opportunity. The demolition derby rotary on May street will be a nightmare. How many accidents, car, bike, and pedestrian will it take for you to realize this not the answer. Not to mention the grid lock that will happen with the cars, semis, boat trailers, bikes, trams, and people that already navigate this on a daily basis. Rotaries do NOT work with the volume of traffic that intersection receives coupled with the limited space available for this project. Please please please just make a kind of wonky 4 way intersection. This our only way off Vilano without driving 20 minutes north. Don't screw it up even more. Have library entrance and exit to US 1. That would help too. It can take us 45 minutes just to get across the vilano bridge on festival weekends, that doesn't include the back up on May. Reasonably priced water taxi from Vilano to downtown for commuters who work the dinner shift would be great. How about remote parking and reduced cost shuttle for those who work downtown. Must include evening shift because thats when finding parking is hardest, if not impossible especially on weekends. Didn't realize there were prior surveys. How were they advertised?

Primary concern is for our business office , which has been located in the downtown area for more than 50 years , and on which we pay and have paid considerable taxes , to continue to be accessible to our employees and clients.

Neighborhood shuttles to and from downtown would help alot. Also, bol should should raise less frequently and at scheduled times.

get rid of the bicycles and skateboards

I think more parking options on Anastasia Island with shuttle service to downtown may help with some traffic heading over the bridge. Possibly a parking garage like is currently downtown.

Build another parking garage on the South side of downtown.

important to not forget the businesses downtown. they pay very high occupancy rates and blocking access by suppliers and consumers could hurt them significantly.

If you are travelling north or to downtown from North Davis Shores, a bridge interruption reroute means you have to go to SR312 to bypass. It really is not worth it. I think the bridge only opens on the 1/2 hours unless it is a barge or large vessel. Downtown would be ruined with bike lanes. Downtown needs to keep it's charm and old-town image for long-term success. I have lived in St. Augustine for 40+ years. Downtown has changed from a business district to a tourist district. Very little local shopping is done there now. If you live in North Davis Shores or near the lighthouse, travelling to or through downtown is necessary. I like to bike to downtown, when that is my destination and I am alone, but crossing the bridge on bike is not easy. I think the best solution for downtown is to make it easy for locals to use vehicles while making it easy for tourists to use perimeter parking relieving the congestion. DON'T LET ST. AUGUSTINE GET RUINED BY MODERNIZING THE LOOK.

I am strongly opposed to ANY new city parking garages in the downtown area. That would encourage more traffic downtown, which we are trying to curb...at least the majority of residences are. Thank you

As expected based on the comments to the Historic Area Council last week, the consultant is pushing his desired agenda...or he is pushing the City's desired agenda. This is a cheap survey,

definitely not designed for a true picture based on the residents and business owners. Based on the two surveys I completed, I already know what the consultant is going to recommend.

Some of these are leading questions. As in "which of these alternatives are the least painful for those of us who live here". Nowhere in this mobility survey are there suggestions to REDUCE the number of vehicles causing the congestion that we all experience. For instance, shorten the 2 1/2 month "Nights of Lights" to just the holiday season: Thanksgiving through New Year's. Move the largest events off of Francis Field to the County Fair grounds. That would open up the parking garage to visitors who come here to experience St Augustine's history. (That would also eliminate amplified music and help with the "noise" issues that residents complain of). Maybe issue parking decals to residents and employees of city businesses so that we can find a parking place when we need (or want) to come downtown. Fortunately for me, I can walk downtown but for many folks it is just not worth it to try to find a place to park to come in for lunch or the museum, etc. Our city has been gift-wrapped for tourists.

Francis Field events clog main thoroughfare ...County Fairgrounds is a better option for these events!

Strongly support resident only parking in the Abbot Tract

Eliminating vehicular traffic around the plaza

people walk the lions bridge from the island provide park and walk options from anastasia blvd perhaps tear down some seedy hotels and add parking

Consider fewer events that attract high volumes of traffic into the downtown area. Offer shuttle service for high volume events downtown. Make locals more aware of PayNow \$3 fee in VIC Garage. Consider a Shuttle that ran back and forth up and down Cordova from the Parking Garage to King Street, around the plaza and back up Cordova to the Garage. Could be paid for by a daily sticker or annual pass that allowed you to ride all day. Another Shuttle could also be used to run up and down San Marco from the VIC to DOS on a frequent schedule, paid for by daily stickers or annual passes. This shuttle would have to have its own lane to travel in, so that it wasn't held up in backed up Automobile traffic. The key would be a nonstop dependable schedule, where people would know one would be available every 15-20 minutes. They could then transfer with the same pass at the VIC and pick up the Cordova shuttle. The north end of San Marco would have a free or cheap parking lot, where people could buy a Sticker (also at VIC) to ride. Signed stops would be every 2 blocks or at popular locations on San Marco (Fort Menendez, Hotels, FSDB, Carousel, Mission, Uptown shops) and shuttle would only stop on demand. The key to shuttles working is frequency & reliability.

Thank you for these surveys!

Stop wasting money on "Mobility Experts"

I think a large parking garage should be built on the parking lot behind the Lightner museum and the streets in Old St. Augustine be restricted to property owners, such as us, and delivery vehicles. Visitors and employees coming downtown to work in the King St area do not want to park at the big garage by the Visitor Center; it's too far for them to walk, so they drive around the streets looking for open spaces. So we need a parking garage on the south side of our Old City. Please contact us at ekh1@bellsouth.net if you would like more information. Thank you,
Jeannette Ekh

The barricading of streets to prevent traffic from detouring through them (Magnolia, Douglas,

Nelmar Terrace), is a terrible idea. Until we see how the traffic circle at May and San Marco affects traffic, having an alternate route, especially during emergencies, is important to maintain. The aforementioned streets are public, not private. Speed bumps can be raised (if the current ones are not doing the job), and ticketing of speeders should be enforced.

park garage only adds to traffic woes, most traffic management is for tourists not residents
I have traditionally loved going downtown to enjoy our restaurants, the bayfront, St George St, etc. This past weekend (7/23) however, I went downtown and the crowding was terrible. There was no place to park, no room to walk, no restaurant tables available, just terribly overcrowded. And this was a non-event weekend! We need to find a way to be able to maintain a reasonable level of tourism that doesn't destroy the town. I would also park more in the Garage if it wasn't a flat fee - I may just want to spend an hour or so downtown - or just pick something up, and am willing to use the Garage. But I don't want to pay a daily fee to do so! also, I found this survey difficult at places. What's a "circulator"?? Which "traffic lights" are you referring to when you ask how many times do I have to wait for the light to cycle? (and who would remember that??)
You need to look at cars that sit in parking spots all day. They can be moved out of town to free up spaces for shorter term people

Without a serious change with respect to downtown parking, St. Augustine will see no further growth. The entire downtown area should be pedestrian only. Someone is going to get killed if you do nothing. Flagler College students are at risk everyday and the stories of the near misses are daily. ACT NOW before it is to late.

Build the garage on Riberia Street at the Sebastian Harbor Project

Yes we need sidewalks on Plantation Island Dr, 312 to A1A to connect to walk downtown or beaches. Our area is not being represented & we pay City taxes!

Parking lots need to be better marked (with address if possible) so that visitors know exactly where they've parked if they need to request service to their car (tire change, jump start, locksmith, tow...)

Employers need the ability to have services and employees taken as a high priority in the mobility movement of people around town. Without businesses there would be no services or shops to draw tourist into town. Long term solutions need to meet both the needs of the residents and businesses.

Number of daily responses

